

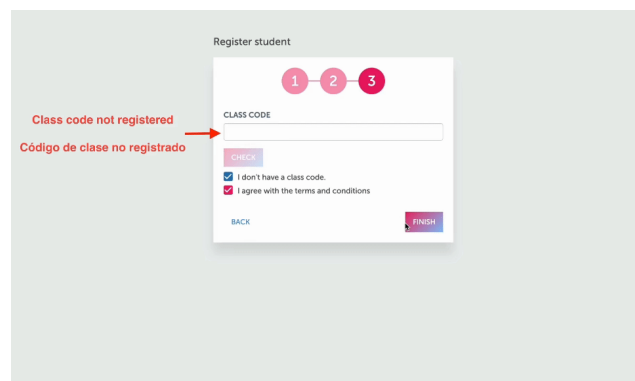
# Why am I enrolled in an institution called Richmond?

04/19/2024 12:21 pm EDT

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This happens when you do not enter your class code during the registration process for the RLP platform. therefore you are automatically assigned to the **Richmond Institution**.



To be assigned to the correct institution, please contact your teacher so that he/she can report you to the school administrator.

The information they will need is: **name of the institution** where you must be enrolled and **class code** (in case you have already been assigned a class).



If you would like to learn more about the use of the platform, please visit our knowledge base at the following link: <https://rlp-ug.knowledgeowl.com/help/student>